



WUNDERKINDS
TECHNOLOGIES & SYSTEMS PVT LTD
SECURITY | RELIABILITY | INNOVATION

WARRANTY

TERMS & CONDITIONS

GSM CALLING DEVICE



1 PRODUCT DETAILS

- The GSM calling device is sold with specified configurations, IMEI numbers, and serial numbers.
- All device details will be recorded and shared with the customer at the time of sale.
- The customer is responsible for verifying product specifications before purchase.



2 DELIVERY & INSTALLATION

- Delivery timelines will be communicated at the time of order.
- The company is not responsible for delays caused by logistics providers or external factors.
- Installation (if applicable) may be chargeable unless explicitly included.



3 WARRANTY POLICY

The GSM device comes with a limited warranty period of **12 MONTHS** from the date of delivery.

WARRANTY COVERS:

- Manufacturing defects
- Hardware malfunctions under normal usage

WARRANTY DOES NOT COVER:

- Physical damage, breakage, or mishandling
- Water or fire damage
- Unauthorized repairs or modifications
- Damage due to power fluctuations or improper installation
- Consumables or accessories

WARRANTY PROCESS:

- The customer must report issues with proof of purchase.
- The device must be returned to the company/service center for inspection.
- Repair or replacement will be decided after evaluation.



4 REFUND & CANCELLATION POLICY

- No refund will be provided once the order is confirmed and processed.
- Cancellation requests are only accepted before dispatch and may incur cancellation charges.
- In case of defective products (verified by our team), only repair or replacement will be provided — no monetary refund.



5 RETURNS POLICY

- Returns are accepted only for manufacturing defects within the warranty period.
- The product must be returned in original condition with packaging.
- Any missing accessories may result in rejection of return request.



6 CUSTOMER RESPONSIBILITIES

- Ensure proper usage and handling of the device.
- Use recommended power supply and accessories.
- Maintain proper installation environment.
- Keep invoice and warranty documents safe.



7 LIMITATION OF LIABILITY

- The company shall not be liable for:
- Data loss
 - Business loss or interruption
 - Any indirect or consequential damages
- The company is not responsible for server, network, or telecom-related issues, as these are managed by third-party providers.



8 TECHNICAL SUPPORT

- Basic support will be provided during working hours.
- Advanced support or on-site visits may be chargeable.



9 GOVERNING LAW

- These terms shall be governed by the laws of India.
- Any disputes shall be subject to the jurisdiction of Dhule, Maharashtra.



10 AMENDMENTS

- The company reserves the right to update or modify these terms at any time without prior notice.



WARRANTY: 12 MONTHS ONLY

By purchasing or using the GSM calling device, the customer acknowledges that they have read, understood, and agreed to these Terms & Conditions.

Check your device warranty status on the link below or search using your customer mobile number, serial number or IMEI number.

<http://gsm.wktechsys.com/login>